



DEPARTMENT OF HEALTH & HUMAN SERVICES

New York District

Food & Drug Administration
300 Pearl Street, Suite 100
Buffalo, NY 14202

December 18, 1998

WARNING LETTER NYK 1999-16

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Peter Bowler, President
American Eagle
P.O. Box 619616
Dallas/Fort Worth Airport
Dallas, TX 75261

Dear Mr. Bowler:

During a November 13, 1998 inspection of the catering operation at your American Eagle facility at the Albany International Airport, Albany, New York, our Investigator observed violations of the Public Health Service Act and implementing regulations for the control of Communicable Diseases and Interstate Conveyance Sanitation (Title 21 Code of Federal Regulations, Parts 1240 and 1250).

At the conclusion of the inspection, our Investigator presented a list of Inspectional Observations, form FDA-483, and a Food Service Checklist, form FDA 2420 (copies attached), to Kelly A. Brennan, General Manager, and discussed the findings. The following deviations were found, the numbers refer to the items listed on the Food Service Checklist, FDA 2420:

- 01 - Ice is repackaged in the ramp area.
- 09 - Ice is not handled with a scoop or tongs.
- 12 - A sink used for washing utensils and equipment was also used for hand washing. The location was the office area/coffee preparation area.
- 13 - Employees don't use effective hair restraints to prevent contamination of food.
- 16 - There is no three compartment sink for washing, rinsing and sanitizing utensils and equipment.
- 20 - Food contact surfaces of equipment are not washed, rinsed and sanitized after each use.

American Eagle

American Eagle

Page 2

31 - There is no hand washing station in the facility.

In addition, our inspection of an American Eagle aircraft at that location, a Saab 340B, identification number N3535B, found it was utilizing food service [REDACTED] that was not from an approved source.

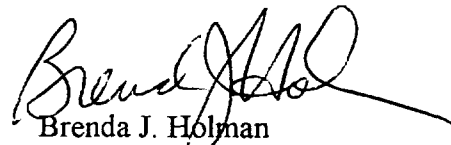
The above identification of violations is not intended to be an all inclusive list of deficiencies which may exist.

As a result of this inspection, a "Provisional" classification has been assigned to your airline catering operations at this location. You should take prompt action to correct these violations. Failure to take prompt corrective action may result in the reclassification of this facility as "Non-Approved". A "Non-Approved" classification means you cannot provide food service to interstate conveyances from this location.

It is your responsibility to ensure that all requirements of the Public Health Service Act and the regulations promulgated thereunder are being met. Please notify this office in writing, within fifteen (15) working days, of the specific steps you have taken to correct the noted violations and to prevent a recurrence of similar violations at this and other American Eagle facilities under your control.

Your reply should be directed to James M. Kewley, Compliance Officer, Food and Drug Administration, 300 Pearl Street, Suite 100, Buffalo, NY 14202. If you have any questions, Mr. Kewley can be reached at (716) 551-4461, ext. 3128.

Sincerely,


Brenda J. Holman
District Director

Enclosures: FDA 483 and FDA 2420

cc: Kelly A. Brennan, General Manager
American Eagle
Albany International Airport
Albany, NY 12211